



FORM

UNCONTROLLED WHEN PRINTED

CUSTOMER FEEDBACK FORM	Document Control Use Only	
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Section 1: Company Details

Company:		Date:	
Contact Name:			
Email:			
Purchase Order:		Quote Number:	

Description of the Issue:

Section 2: Response

Part Number	Description	Serial Numbers

<input type="checkbox"/> Freight Damage	<input type="checkbox"/> No- Conformance
<input type="checkbox"/> Incorrectly Ordered	<input type="checkbox"/> Repair
<input type="checkbox"/> Incorrectly Shipped	<input type="checkbox"/> Complement:
<input type="checkbox"/> Quality or Performance	
<input type="checkbox"/> Incorrectly Supplied	
<input type="checkbox"/> Not Needed	
<input type="checkbox"/> Other	

Section 3: Action

Is the Product been sent back to KableX: Yes No

If yes:
 You may return your order for any reason. Just follow these 3 simple steps:
 1. Submit the Customer Feedback form to Kablex@kablex.com.au If you'd prefer to do this electronically.
 2. Pack up the product in resalable condition. A copy of this completed form must be included with your package.
 3. Return the product back to

Preferred Course of Action:

Return for Credit Return for Refund Return for Replacement

Section 4: Only to be completed by Kablex

Action Taken:

Assigned to:	Signature:	Date:
Closed by:	Signature:	Date: